Act! Premium Authenticate a Connector Instance

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You can authenticate with Act! Premium to create your own instance of the Act! Premium connector through the UI or through APIs. Once authenticated, you can use the connector instance to access the different functionality offered by the Act! Premium platform.

Authenticate Through the UI

Use the UI to authenticate with Act! Premium and create a connector instance. You will need your username, password, base url, and database that you identified in Act! Premium API Provider Setup.

To authenticate a connector instance, complete the steps described in Authenticate a Connector Instance (UI). in addition to the base authentication parameters, you must also include the Username, Base URL, Password, and Database Name that you identified in API Provider Setup.

Authenticate Through API

To provision your Act! Premium CRM connector, use the /instances API.

Step 1. Call the /instances API

- HTTP Headers: Authorization- User, Organization
- HTTP Verb: POST
- Request URL: /instances
- Request Body: Required see below
- Query Parameters: none

Description: An connector token is returned upon successful execution of this API. This token

needs to be retained by the application for all subsequent requests involving this connector instance.

A sample request illustrating the /instances API is shown below.

HTTP Headers:

Authorization: User , Organization

This instance.json file must be included with your instance request. Please fill your information to provision. The "key" into SAP Cloud Platform Open Connectors Act! Premium CRM is "actpremiumcrm". This will need to be entered in the "key" field below depending on which connector you wish to instantiate.



Here is an example cURL command to create an instance using /instances API.

Example Request:



If the user does not specify a required config entry, an error will result notifying her of which

entries she is missing.

Below is a successful JSON response:

Note: Make sure you have straight quotes in your JSON files and cURL commands. Please use plain text formatting in your code. Make sure you do not have spaces after the in the cURL command.

Instance Configuration

The content in the configuration section or nested object in the body posted to the POST /instances or PUT /instances/{id} APIs varies depending on which connector is being instantiated. However, some configuration properties are common to all connectors and available to be configured for all connectors. These properties are -

- event.notification.enabled : This property is a boolean property, and determines if event reception (via webhook or polling) is enabled for the connector instance. This property defaults to *false*.
- event.vendor.type : When event.notification.enabled property is set to *true*, this property determines the mechanism to use to receive or fetch changed events from the service endpoint. The supported values are webhook and polling . Most connectors support one mechanism or the other, but some like Salesforce.com support both mechanisms. This property is *optional*.
- event.notification.type : This property can be used to determine how an event notification should be sent to the consumer of the connector instance, in most cases your application. Currently, webhook is the only supported value for this property. This means that when an event is received by the connector instance, it will get forwarded to the provided event.notification.callback.url via a webhook to you. This property is *optional*.
- event.notification.callback.url : As mentioned above, the value of this property is an https URL to which we will post the event for consumption by your application. This property is *optional*.
- filter.response.nulls : This property defaults to *true*, i.e., it's boolean property, and determines if null values in the response JSON should or should not be filtered from the response returned to the consuming application. By default, all null values are filtered from the response before sending the response to the consuming application.