Sage CRM API Provider Setup

Last Modified on 12/30/2019 9:32 pm EST

To authenticate a Sage CRM a connector instance you must know your Sage CRM subdomain and use an existing user in your system.

If you plan to implement event polling, make sure that the Sage CRM server time zone, system administrator time zone, and polling configuration match. The following steps use UTC+00:00 as the matching time zone because the default poller configuration is set to <code>GMT</code>, but you can choose any time zone.

- 1. Log on to Sage CRM.
- 2. Set the Server Time Zone in System Behavior to UTC+00:00.
 - 1. Click your profile icon, and then click Administration.

											ı.	ystem	Click Sys
e 7	9	1 2	2	~	Search			Marketing 👻	Team CRM ▼ Reports ▼	My CRM 👻		Μ	sage CRM
											Administration	×	Lisers
								oftware	. Please register your Sage CRM s	red version of Sage CRM.	are using an unregister	You a	-
		area.	admin ar	etails on that a	ted options and more deta	work on, then drill down to rela	u want to	Iministration area y	me page. Simply select the broad as	nistration ne to the Administration hor			Customisation
		ange	sr, and char	ponent manager	een areas, work with compor	Customisation Customise standard fields and so system translations.	Ē		n and change details of existing users.	Users Add new users to the system	*	ition	Advanced Customisation
				cies.	ducts, and add new currencie	Data Management Perform data uploads, create pro		ttribute profiles,	sation on the system by setting up key a	Advanced Customisatio Carry out advanced customis workflows, escalation rules, a	- E	vt	Data Management
						System Specify and change standard syst service, system behavior, and loc		figure the system for :	plates and document templates, and cor	E-mail and Documents Create your own E-mail temp mail and document handling		ents	E-mail and Documents
				ce, logging, the	em settings for performance,	Data Management Perform data uploads, create pro System Specify and change standard syst			on sation on the system by setting up key a and changing system menus. plates and document templates, and cor	Advanced Customisatio Carry out advanced customis workflows, escalation rules, i E-mail and Documents Create your own E-mail temp			E-mail and Documents

- 3. Click System Behavior.
- 4. Click **Change**, and then update the value of **Server Time Zone**.
- 3. Set the time zone of the System Administrator's Date/Time Preferences to UTC+00:00.
 - 1. Click your profile icon, and then click **Preferences**.
 - 2. Click **Change**, and then update **Time Zone** in the Date/Time Preferences section.