

# NetSuite - Why Some Expected Fields Are Not Being Returned

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Some NetSuite form fields are not returned in API responses without adjusting settings manually in the NetSuite user interface. For instance, the `amountRemaining` and `amountPaid` fields are listed in NetSuite's definition of their invoice object, but are not returned unless enabled in the UI. Here are the steps to enable the `amountRemaining` and `amountPaid` fields for invoices:

1. Navigate to an existing invoice.
2. Hover over **Customize** in the top-right corner, and then click **Customize Form**.
3. Click the **Screen Fields** tab.
4. For both the **Amount Paid** and **Amount Remaining** table entries, click the check box in the **Show** column.
5. Click "Save".

The screenshot shows the NetSuite interface for an invoice. The top navigation bar includes 'Activities', 'Box Files', 'Payments', 'Transactions', 'Lists', 'Reports', 'Documents', 'Setup', 'Customization', 'Support', 'SuiteSocial', 'Demo Framework', 'Fixed Assets', 'Sales', and 'Knowledge Base'. The main content area displays an invoice for 'Chess Art Gallery' with the invoice number 'INV00001023'. A summary table is visible on the right side of the invoice details.

Summary	
SUBTOTAL	10,324.22
TRANSACTION DISCOUNT	
TAX	851.75
SHIPPING COST	291.00
HANDLING COST	
TOTAL	11,466.97
AMOUNT DUE	11,466.97

Below the invoice details, there is a configuration section with a table of options:

Items	Address	Shipping	Messages	History	Workflow	Custom	Quote Approvals	SQ Approval	EFT	Configuration Details	SuiteSocial	Box Files
COUPON CODE									<input checked="" type="checkbox"/>	TAXABLE		
PROMOTION										TAX		
										CA-SAN MATEO		
										EXCHANGE RATE		

At the bottom of the page, there is a status bar showing time zones: GMT/UTC: 5:57 pm, New York: 12:57 pm, Denver: 10:57 am, Los Angeles: 9:57 am, London: 5:57 pm.

