

Reset Last Poll Date

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There may be certain scenarios where you need to reset the Last Poll Date to retrieve old events. To do this via the UI, complete these steps:

1. Sign in to the SAP Cloud Platform Open Connectors platform and navigate to the API docs for your specific instance.

2. Go to `GET /{objectName}/{objectId}/{childObjectName}` and call `GET /instances/{objectId}/event-poller-records`

The screenshot shows an API documentation interface for a GET endpoint. The endpoint is `GET /{objectName}/{objectId}/{childObjectName}` with a search filter `Search for {childObjectName}`. Below the endpoint, there is a 'Parameters' section with a table of parameters:

Name	Description
Authorization * required string (header)	The authorization tokens. The format for the header value is 'Element <token>, User <user secret>'
objectName * required string (path)	The name of the object
objectId * required string (path)	The {objectName} ID
childObjectName * required string (path)	The name of the childObjectName
where string	The CEQL search expression.

The parameters `objectName`, `objectId`, and `childObjectName` are highlighted with a red box in the original image. Their values are: `instances`, `231535`, and `event-poller-records` respectively.

3. Use this endpoint: `PATCH /{objectName}/{objectId}/{childObjectName}/{childObjectId}` and call `PATCH /instances/{objectId}/event-poller-records/{childObjectId}` using a body in the following format with the new poll date:

```
{ "lastPollISO8601": "2020-11-06T07:15:10-18:00" }
```

PATCH / **{objectName}**/{objectId}/{child**Object**Name}/{childObjectId} Update an {child**Object**Name}

Parameters

Name	Description
Authorization * required string (header)	The authorization tokens. The format for the header value is 'Element <token>, User <user secret>' <input type="text" value="User k3K09255pddJRK4O32GYLfgrOhQjdF0OeJAwsJZRBI"/>
objectName * required string (path)	The name of the object <input type="text" value="instances"/>
childObjectName * required string (path)	The name of the childObjectName <input type="text" value="event-poller-records"/>
objectId * required string (path)	The {objectName} ID <input type="text" value="879327"/>
childObjectId * required string (path)	The {childObjectName} ID <input type="text" value="53004"/>

Alternatively, this can also be done via API by pasting the following curl request:

```
curl --location --request GET 'https://staging.cloud-elements.com/elements/api-v2/instances/[your Instance ID]/event-poller-records' \
--header 'accept: application/json' \
--header 'Authorization: User [your User secret], Organization [your Org secret], Element [your connector]'
```