

Act-On Events

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SAP Cloud Platform Open Connectors supports events via polling or webhooks depending on the API provider. For more information about our Events framework, see [Events Overview](#).

Supported Events and Resources

SAP Cloud Platform Open Connectors supports polling events for Act-On. After receiving an event, SAP Cloud Platform Open Connectors standardizes the payload and sends an event to the configured callback URL of your authenticated connector instance.

You can set up polling for the `events` resource. You can also copy the `events` configuration to poll other resources. See [Configure Polling Through API](#) for more information.

Polling

You can configure polling [through the UI](#) or in the JSON body of the `/instances` API request

Note: Unless configured for a specific time zone, polling occurs in UTC.

Configure Polling Through the UI

To configure polling through the UI, follow the same steps to authenticate a connector instance, and then turn on events. Select the resources to poll, and then click **Create Instance**. For more information, see [Authenticate an Connector Instance with Events \(UI\)](#) or the connector-specific authentication topic.

Configure Polling Through API

Use the `/instances` endpoint to authenticate with Act-On and create a connector instance with polling enabled.

Note: The endpoint returns a connector instance token and id upon successful completion. Retain the token and id for all subsequent requests involving this

To authenticate a connector instance with polling:

1. Get the authorization grant code as described in [Act-On Authenticate a Connector Instance](#).
2. Construct a JSON body as shown below (see [Parameters](#)):

```
{
  "element": {
    "key": "acton"
  },
  "providerData": {
    "code": "xxxxxxxxxxxxxxxxxxxxxxxxxxxx"
  },
  "configuration": {
    "oauth.api.key": "",
    "oauth.api.secret": "",
    "oauth.callback.url": "",
    "event.notification.enabled": true,
    "event.vendor.type": "polling",
    "event.poller.refresh_interval": "15",
    "event.notification.callback.url": "https://api.cloud-elements.io/elements/api-v2/events/acton",
    "event.poller.configuration": {
      "contacts": {
        "url": "/hubs/marketing/lists/{listId}/contacts?where=modified_after='${epoch}'",
        "idField": "_contact_id_",
        "datesConfiguration": {
          "updatedAtField": "__modified_date",
          "updatedAtFormat": "milliseconds",
          "createdAtField": "__created_date",
          "createdAtFormat": "milliseconds"
        }
      }
    }
  },
  "tags": [
    "TagName"
  ],
  "name": "Instance Name"
}
```

3. Call the following, including the JSON body you constructed in the previous step:

```
POST /instances
```

Note: Make sure that you include the User and Organization keys in the header. For more information, see [Authorization Headers, Organization Secret, and User Secret](#).

4. Locate the `token` and `id` in the response and save them for all future requests using the connector instance.

Example cURL with Polling

```
curl -X POST \

https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/instances \

-H 'authorization: User , Organization ' \

-H 'content-type: application/json' \

-d '{

  "element": {

    "key": "acton"

  },

  "providerData": {

    "code": "xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx"

  },

  "configuration": {

    "oauth.api.key": "xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx",

    "oauth.api.secret": "xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx",

    "oauth.callback.url" "https://mycoolapp.com "

    "event.notification.enabled": true,

    "event.notification.url": "https://mycoolapp.com"
```

```

"event.vendor.type": "polling",

"event.notification.callback.url": "",

"event.poller.refresh_interval": "15",

"event.poller.configuration":{

  "contacts":{

    "url":"/hubs/marketing/lists/{listId}/contacts?where=modaafter='${epoch}'",

    "idField": "_contact_id_",
    "datesConfiguration": {
      "updatedAtField": "__modified_date",
      "updatedAtFormat": "milliseconds",
      "createdAtField": "__created_date",
      "createdAtFormat": "milliseconds"
    }
  }
},

"tags": [

  "Docs"

],

"name": "API Instance with Polling"

}'

```

Parameters

API parameters not shown in SAP Cloud Platform Open Connectors are in code formatting.

Parameter	Description	Data Type

Parameter	Description	Data Type
<code>key</code>	The connector key.	string
<code>code</code>	The authorization grant code returned from the API provider in an OAuth 2.0 authentication workflow. We use the code to retrieve the OAuth access and refresh tokens from the endpoint.	string
<code>oauth.api.key</code>	The API key or client ID obtained from registering your app with the provider.	string
<code>oauth.api.secret</code>	The client secret obtained from registering your app with the API provider.	string
<code>oauth.callback.url</code>	The URL that receives the authorization grant code and where the API provider returns a user to after they authorize access.	string
Events Enabled <code>event.notification.enabled</code>	<i>Optional.</i> Identifies that events are enabled for the connector instance. Default: <code>false</code> .	boolean
Event Type <code>event.vendor.type</code>	The type of event, either polling or webhooks.	string
Event Notification Callback URL <code>event.notification.callback.url</code>	The URL where you want SAP Cloud Platform Open Connectors to send the events.	string
Event poller refresh interval (mins) <code>event.poller.refresh_interval</code>	A number in minutes to identify how often the poller should check for changes.	number
Configure Polling <code>event.poller.configuration</code>	<i>Optional.</i> Configuration parameters for polling.	JSON object
Resource to Poll	The polling event configuration of the resource that you will monitor.	JSON object
URL <code>url</code>	The url to query for updates to the resource.	String
ID Field <code>idField</code>	The field in the resource that is used to uniquely identify it.	String
Advanced Filtering	Configuration parameters for dates in	JSON

Parameter	Description	Object Data Type
datesConfiguration Updated Date Field updatedDateField	polling The field that identifies an updated object.	String
Updated Date Format updatedDateFormat	The date format of the field that identifies an updated object.	String
Created Date Field createdDateField	The field that identifies a created object.	String
Created Date Format createdDateFormat	The date format of the field that identifies a created object.	String
tags	<i>Optional.</i> User-defined tags to further identify the instance.	string
Name name	The name of the connector instance created during authentication.	Body