

# Cisco Webex Teams Events

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SAP Cloud Platform Open Connectors currently supports events via **polling** or **webhooks** depending on the endpoint.

- **Polling** is a mechanism where SAP Cloud Platform Open Connectors executes the configured query every `n` minutes and captures the changed information.
- **Webhooks** are when the provider lets SAP Cloud Platform Open Connectors know what information has changed. Note that additional endpoint setup may be required prior to creating your Connector Instance.

**Note:** SAP Cloud Platform Open Connectors normalizes only the `objectId`, `objectType`, and `eventType` event data. Event data also contains raw data, which the provider returns. The raw data varies based on the endpoint.

If you would like to see more information on our Events framework, see [Events Overview](#).

Cisco Webex Teams supports webhooks. In order to enable webhooks, add these extra configurations to your instance JSON:

```
"event.notification.enabled": "true",  
"event.notification.callback.url": ""
```

instance JSON with events enabled:

```
{
  "element": {
    "key": "ciscospark"
  },
  "providerData": {
    "code": ""
  },
  "configuration": {
    "oauth.api.key": "",
    "oauth.api.secret": "",
    "oauth.callback.url": "",
    "event.notification.enabled": "true",
    "event.notification.callback.url": ""
  },
  "tags": [
    ""
  ],
  "name": ""
}
```

Read more about the Cisco Webex Teams webhook API in the [developer documentation](#).

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