# Working With Objects

When creating or updating entities, you must reference external objects by `internalId` . This includes any reference to a subsidiary, location, or department. Likewise ,when you search based on these fields you must use the `internalId` .

- ```
  GET /customers?
  where=subsidiary=4
  ```

SOAP APIs, like NetSuite, explicitly define every field. Therefore, custom fields are stored in arrays. If you need to support custom fields in NetSuite there are some additional steps.