

Salesforce Service Cloud API Provider Setup

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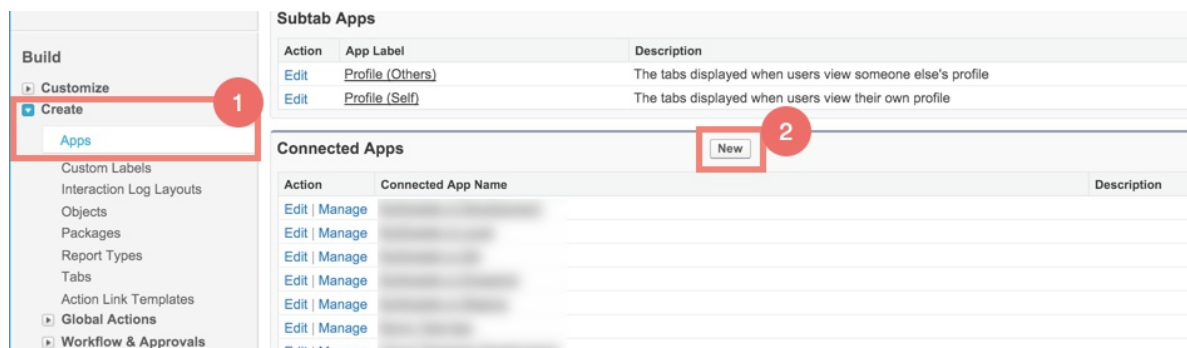
Follow these steps to setup your Salesforce application with the endpoint.

In order to create a Salesforce connector instance, you must have the Enterprise edition or Professional edition with API support is required. Also, to set up a new application in Salesforce, you must have Administrator privileges. Please contact your system administrator if you do not have those privileges.

Via a web browser, log in to your Salesforce account: <https://login.salesforce.com/>

Select "Setup" if not taken there by default:

1. In left hand nav menu, under create, select "Apps"
2. Click "New"



3. Fill out the basic information about the app
4. Make sure to select "Enable OAuth Settings"
5. You'll be required to enter a callback URL from the endpoint. This URL will be in your application's address space, and you will be required to retrieve some information returned on this URL by the endpoint. For our example, we'll use a callback URL of `https://mycoolapp.com/auth`
6. Choose from the "Selected OAuth Scopes". "Full Access" and "Perform requests on your behalf at any time (refresh_token, offline_access)" are the minimum needed scopes.

7. Add the selected scopes
8. Click "Save" at the bottom of the window

Connected App Name
Test App

Save Cancel

Basic Information

Connected App Name 3

API Name

Contact Email

Contact Phone

Logo Image URL
[Upload logo image](#) or [Choose one of our sample logos](#)

Icon URL
[Choose one of our sample logos](#)

Info URL

Description

API (Enable OAuth Settings)

Enable OAuth Settings 4

Callback URL 5

Use digital signatures

Selected OAuth Scopes

Available OAuth Scopes	Selected OAuth Scopes
Access and manage your Chatter data (chatter_api)	<input type="text" value="--None--"/>
Access and manage your Wave data (wave_api)	
Access and manage your data (api)	
Access custom permissions (custom_permissions)	
Access your basic information (id, profile, email, address, phone)	
Allow access to your unique identifier (openid)	
Full access (full) Perform requests on your behalf at any time (refresh_token, offline_access)	
Provide access to custom applications (visualforce)	
Provide access to your data via the Web (web)	

6 7

Add Remove

Web App Settings

Start URL

Enable SAML

Custom Connected App Handler

Apex Plugin Class

Run As

Mobile App Settings

Mobile Start URL

PIN Protect

App Platform

Restrict to Device Type

App Version

Minimum OS Version

Private App

App Binary URL

Push Messaging Enabled

Canvas App Settings

Force.com Canvas

8 Save Cancel

9. Please make a note of the "Consumer Key"

10. Please make a note of the "Consumer Secret"

▼ API (Enable OAuth Settings)

Consumer Key	[Redacted]	9	Consumer Secret	[Redacted]	10
Selected OAuth Scopes	Full access (full) Perform requests on your behalf at any time (refresh_token, offline_access)		Callback URL	https://www.mycoolapp.com/auth	
