

ServiceMax API Provider Setup

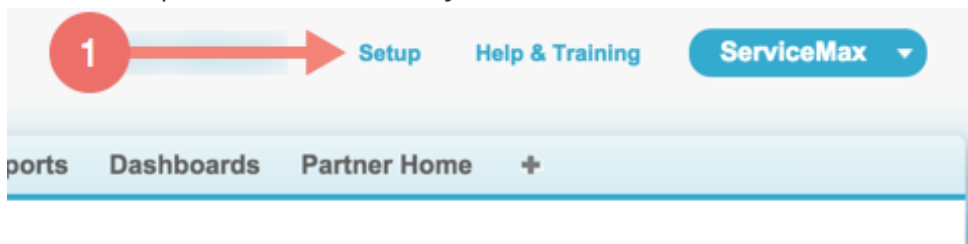
Last Modified on 01/02/2020 11:47 am EST

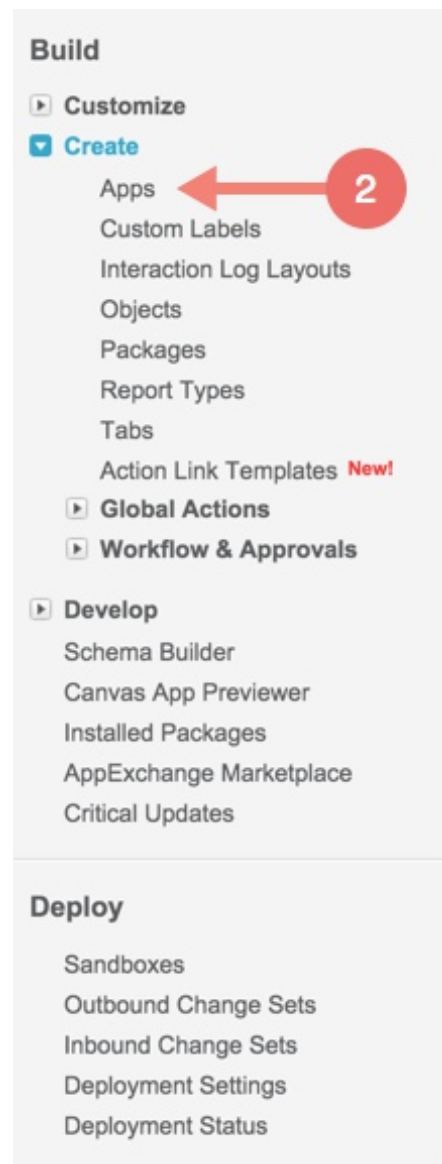
Follow these steps to setup your ServiceMax application with the endpoint.

In order to create a ServiceMax connector instance, you must have the Enterprise edition or Professional edition with API support is required. Also, to set up a new application in ServiceMax, you must have Administrator privileges. Please contact your system administrator if you do not have those privileges.

Via a web browser, login to your ServiceMax account: <https://servicemax.cloudforce.com/>

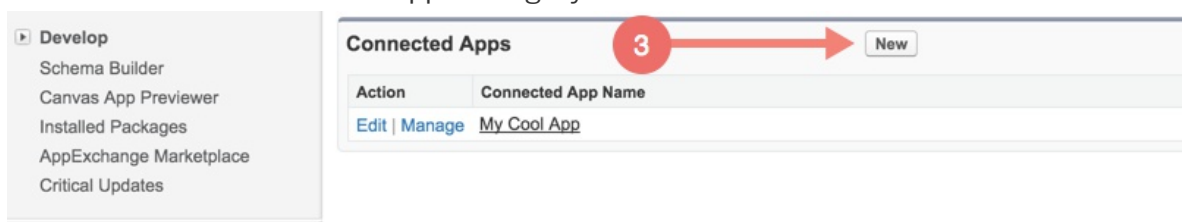
1. Select "Setup" if not taken there by default





2. In left hand nav menu, under create, select "Apps"

3. Click "New" in the Connected Apps Category.



4. Fill out the basic information about the app

5. Make sure to select "Enable OAuth Settings"

6. You'll be required to enter a callback URL from the endpoint. This URL will be in your application's address space, and you will be required to retrieve some information returned on this URL by the endpoint. For our example, we'll use a callback URL of

<https://mycoolapp.com/auth>

7. Choose from the "Selected OAuth Scopes". "Full Access" and "Perform requests on your

behalf at any time (refresh_token, offline_access)" are the minimum needed scopes.

8. Add the selected scopes

To publish an app, you need to be using a Developer Edition organization with a namespace prefix chosen.

Basic Information

Connected App Name: My Cool App
API Name: My_Cool_App
Contact Email: jon@mycoolapp.com
Contact Phone:
Logo Image URL:
Upload logo image or Choose one of our sample logos
Icon URL:
Choose one of our sample logos
Info URL:
Description:

API (Enable OAuth Settings)

Enable OAuth Settings:
Callback URL: https://www.mycoolapp.com/auth
Use digital signatures:
Selected OAuth Scopes:
Available OAuth Scopes:
Access and manage your Chatter data (chatter_api)
Access and manage your data (api)
Access custom permissions (custom_permissions)
Access your basic information (id, profile, email, address, phone)
Allow access to your unique identifier (openid)
Full access (full)
Perform requests on your behalf at any time (refresh_token, offline_access)
Provide access to custom applications (visualforce)
Provide access to your data via the Web (web)
Selected OAuth Scopes: --None--
Add
Remove

9. Click "Save" at the bottom of the window

Canvas App Settings

Force.com Canvas:
Save Cancel

10. Please make a note of the "Consumer Key"

11. Please make a note of the "Consumer Secret"

API (Enable OAuth Settings)

Consumer Key:
Consumer Secret:
Selected OAuth Scopes: Full access (full)
Perform requests on your behalf at any time (refresh_token, offline_access)
Callback URL: https://www.mycoolapp.com/auth