

# SugarCRM API Provider Setup

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To authenticate a SugarCRM connector instance, you'll need some information about your account, as well as generate an OAuth key and secret from the Admin page of your SugarCRM account. Follow the instructions on this page before you authenticate an instance.

## Account Information

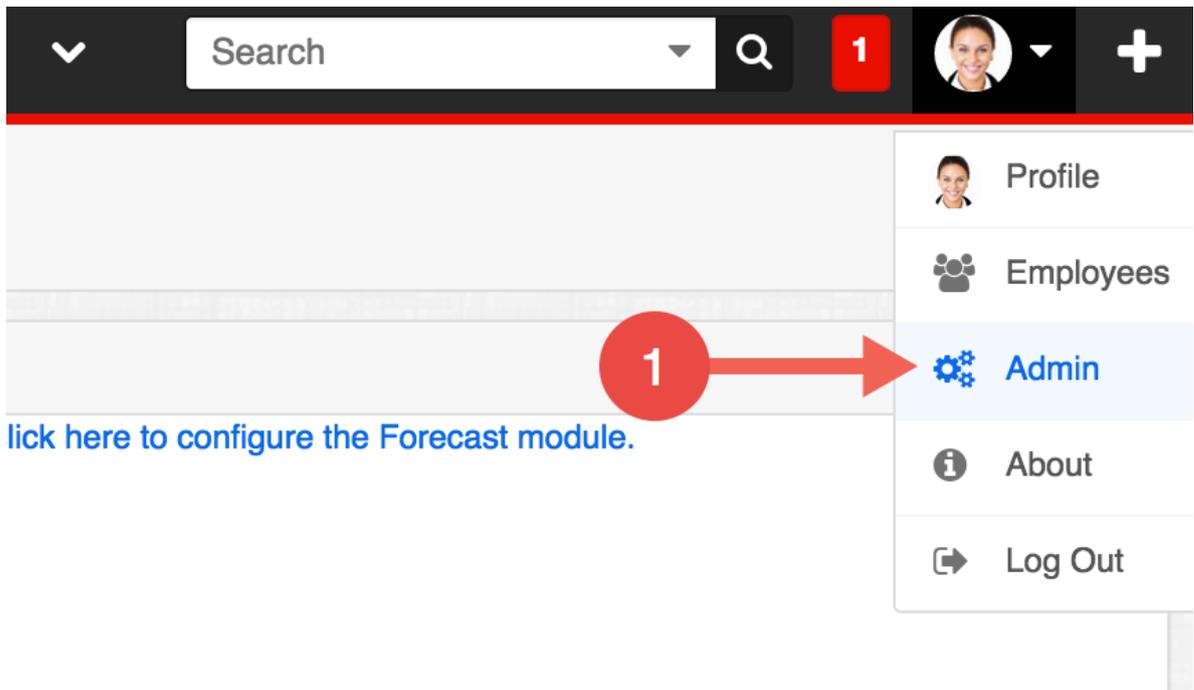
In order to authenticate a SugarCRM connector instance, you will need the following information about your SugarCRM account:

- SugarCRM site URL
- Username and password
- Custom Sugar platform, if applicable. If you do not have a custom Sugar platform, this value defaults to a 16 char random alphanumeric value and the parameter is not required to authenticate an instance. You can identify your Sugar platform, whether or not it is a custom platform, by reviewing your SugarCRM integration code for any REST API calls authenticating to the Sugar endpoint. In the example below, the platform value is represented as :

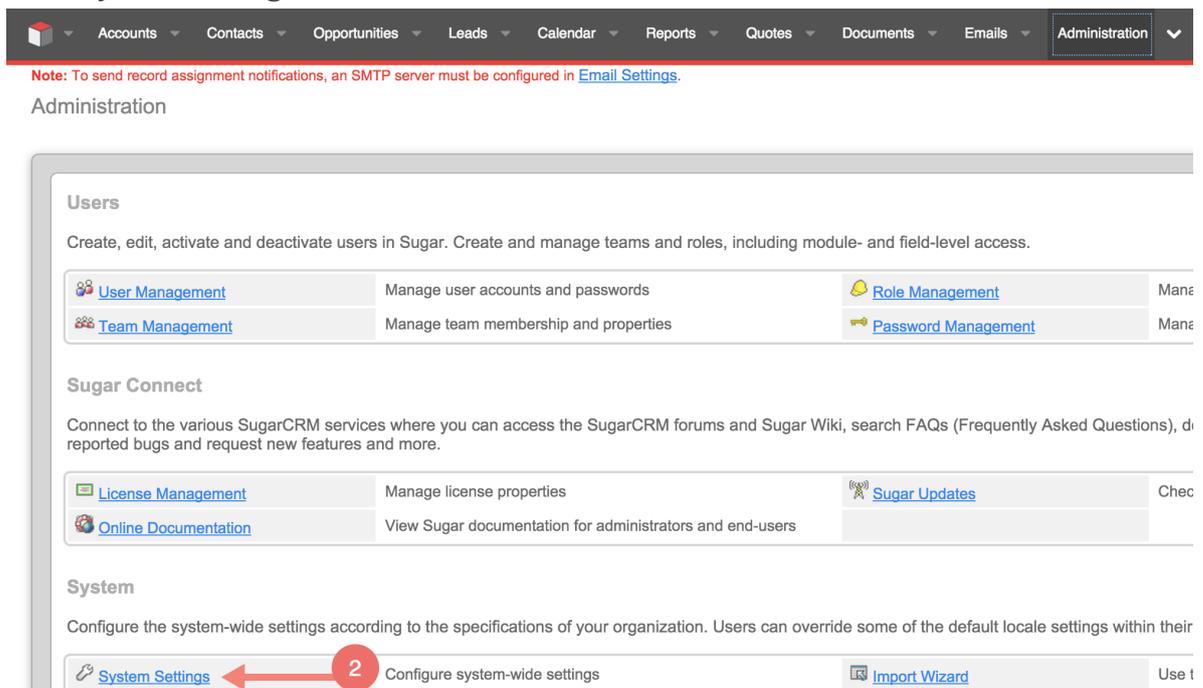
```
POST /rest/v10/oauth2/token
{
  "grant_type":"password",
  "client_id":"sugar",
  "client_secret":"",
  "username":"",
  "password":"",
  "platform":""
}
```

## OAuth Key and Secret

1. Login to your app via your unique SugarCRM URL.
2. Click on your profile in the top right and select "Admin".



3. Click "System Settings".



4. Make sure "Validate user IP address is NOT checked."

Accounts Contacts Opportunities Leads Calendar Reports Quotes

Current Logo:  

Select Logo:   No file chosen

Display actions within menus: 

---

**Proxy Settings**

Use proxy server? 

---

**SkypeOut®**

Enable SkypeOut® integration 

---

**Tweet® to case**

Enable Tweet® to case integration 

---

**Advanced**

Validate user IP address:  

Log slow queries:

Maximum upload size:

Developer Mode:

vCal Updates Time Period: 

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[View Log](#)

5. Back in the Admin screen, click "OAuth Keys".

**Sugar Connect**

Connect to the various SugarCRM services where you can access the SugarCRM forums and Sugar Wiki, search FAQs (Frequently Asked Questions), reported bugs and request new features and more.

<a href="#">License Management</a>	Manage license properties	<a href="#">Sugar Updates</a>	Che
<a href="#">Online Documentation</a>	View Sugar documentation for administrators and end-users		

**System**

Configure the system-wide settings according to the specifications of your organization. Users can override some of the default locale settings within their organization.

<a href="#">System Settings</a>	Configure system-wide settings	<a href="#">Import Wizard</a>	Use
<a href="#">Locale</a>	Set default localization settings for your system	<a href="#">Currencies</a>	Set
<a href="#">Languages</a>	Manage which languages are available for users	<a href="#">Repair</a>	Che
<a href="#">Search</a>	Select modules for the Global Search and configure full-text searching.	<a href="#">Diagnostic Tool</a>	Cap
<a href="#">Connectors</a>	Manage connector settings	<a href="#">Tracker</a>	Ena
<a href="#">Scheduler</a>	Set up scheduled events	<a href="#">PDF Manager</a>	Mar
<a href="#">Mobile</a>	Select modules to appear in the browser-based mobile view and in the Sugar Mobile application	<a href="#">Web Logic Hooks</a>	Mar
<a href="#">OAuth Keys</a>	OAuth key management		

6. Click “Create OAuth Key”.

Navigation: Emails | **OAuth Keys** | Search | 1 | User Profile | +

<a href="#">+ Create OAuth Key</a>	5
<a href="#">≡ View OAuth Keys</a>	
<a href="#">🕒 Oauth 2.0</a>	?

(1 - 3 of 3)

7. Input a “Consumer Key Name”, “Consumer Key” of your choice.

8. Input a “Consumer Secret” of your choice. Copy them down as they are needed to create a connector instance.

9. Select “OAuth 2.0” for the OAuth Version.

10. Click “Save”

Note: To send record assignment notifications, an SMTP server must be configured in [Email Settings](#).

Create

Save Cancel

Consumer Key Name: *	<input type="text" value="myconsumerkey"/>	OAuth Version:	<input type="text" value="OAuth 2.0"/>
Consumer Key: *	<input type="text" value="myconsumerkey"/>	Client Type:	<input type="text" value="Sugar User"/>
Consumer Secret: *	<input type="text" value="myconsumersecret"/>	Description:	<input type="text"/>

Save Cancel

