

# QuickBooks Online Events

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## On this page

SAP Cloud Platform Open Connectors supports events via polling or webhooks depending on the API provider. For more information about our Events framework, see [Events Overview](#).

## Supported Events and Resources

SAP Cloud Platform Open Connectors supports [polling](#) events and [webhooks](#) for QuickBooks Online. After receiving an event, SAP Cloud Platform Open Connectors standardizes the payload and sends an event to the configured callback URL of your authenticated connector instance.

## Polling

You can set up polling for the `events` resource. You can also copy the `events` configuration to poll other resources. See [Configure Polling Through API](#) for more information.

**Note:** Unless configured for a specific time zone, polling occurs in UTC.

You can set up events for the following resources:

- bill-payments
- bills
- classes
- credit-memos
- credit-terms
- currencies
- customers
- employees
- invoices
- journal-entries
- ledger-accounts
- payment-methods
- payments
- products
- purchase-orders
- refund-receipts
- sales-receipts
- tax-codes
- tax-rates
- time-activities
- vendor-credits
- vendors

## Configure Polling Through the UI

To configure polling through the UI, follow the same steps to authenticate a connector instance, and then turn on events. Select the resources to poll, and then click **Create Instance**. For more information, see [Authenticate an Connector Instance with Events \(UI\)](#) or the connector-specific authentication topic.

After successfully authenticating, we give you several options for next steps. [Make requests using the API docs](#) associated with the instance, [map the instance to a common object](#), or [use it in a formula template](#).

## Configure Polling Through API

Use the `/instances` endpoint to authenticate with QuickBooks Online and create a connector instance with polling enabled.

**Note:** The endpoint returns a connector instance token and id upon successful completion. Retain the token and id for all subsequent requests involving this connector instance.

To authenticate a connector instance with polling:

1. Complete the authentication steps for the [authentication](#) up to constructing the final authentication JSON body.
2. Construct a JSON body as shown below (see [Parameters](#)):

```
{
  "element": {
    "key": "quickbooks"
  },
  "providerData": {
    "code": "",
    "realmId": ""
  },
  "configuration": {
    "oauth.callback.url": "",
    "oauth.api.key": "",
    "oauth.api.secret": "",
    "authentication.type": "oauth2",
    "scope": "com.intuit.quickbooks.accounting openid profile email phone address",
    "event.notification.enabled": true,
    "event.vendor.type": "polling",
    "event.notification.callback.url": "https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/events/quickbooks/",
    "event.notification.signature.key": "",
    "event.poller.refresh_interval": "15",
    "event.poller.urls": "bill-paymentsbillsclassescredit-memoscredit-termscurrenciestax-customersemployeesinvoicesjournal-entriesledger-accountspayment-methodspaymentsproductspurchase-ordersrefund-receiptssales-receiptstax-codestax-ratestime-activitiesvendor-creditsvendors"
  },
  "tags": [
    ""
  ],
  "name": ""
}
```

3. Call the following, including the JSON body you constructed in the previous step:

```
POST /instances
```

**Note:** Make sure that you include the User and Organization keys in the header. For more information, see [Authorization Headers](#), [Organization Secret](#), and [User Secret](#).

4. Locate the `token` and `id` in the response and save them for all future requests using the connector instance.

## Example cURL with Polling

```
curl -X POST \
  https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/instances \
  -H 'authorization: User , Organization ' \
  -H 'content-type: application/json' \
  -d '{
    "element": {
      "key": "quickbooks"
    },
    "providerData": {
      "code": "xxxxxxxxxxxxxxxxxxxxxxxx",
      "realmId": "xxxxxxxxxxxxxxxxxxxx"
    },
    "configuration": {
      "oauth.callback.url": "https://mycoolapp.com",
      "oauth.api.key": "xxxxxxxxxxxxxxxxxxxx",
      "oauth.api.secret": "xxxxxxxxxxxxxxxxxxxx"
      "authentication.type" : "oauth2",
      "scope" : "com.intuit.quickbooks.accounting openid profile email phone address",
      "event.notification.enabled": true,
      "event.vendor.type": "polling",
      "event.notification.callback.url": "https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/events/quickbooks/",
      "event.notification.signature.key": "xxxxxxxxxxxxxxxxxxxxxxxx",
      "event.poller.refresh_interval": "15",
      "event.poller.urls": "bill-paymentsbillsclassescredit-memoscredit-termscurrenciescustomersemployeesinvoicesjournal-entriesledger-accountspayment-methodspaymentsproductspurchase-ordersrefund-receiptssales-receiptstax-codestax-ratestime-activitiesvendor-creditsvendors"
    },
    "tags": [
      "Docs"
    ],
    "name": "API Instance"
  }'
```

## Polling Parameters

API parameters not shown in SAP Cloud Platform Open Connectors are in `code formatting` .

Parameter	Description	Data Type
Events Enabled <code>event.notification.enabled</code>	<i>Optional.</i> Identifies that events are enabled for the connector instance. Default: <code>false</code> .	boolean
Vendor Event Type <code>event.vendor.type</code>	<i>Optional.</i> Identifies the type of events enabled for the instance, either <code>webhook</code> or <code>polling</code> .	string
Event Notification Callback URL <code>event.notification.callback.url</code>	The URL where you want SAP Cloud Platform Open Connectors to send the events.	string
Callback Notification Signature Key <code>event.notification.signature.key</code>	<i>Optional.</i> A user-defined key for added security to show that events have not been tampered with.	string
Event poller refresh interval (mins)	A number in minutes to identify how often the poller should	number

<code>event.poller.refresh_interval</code>	check for changes.	Data
<b>Parameter</b>	<b>Description</b>	<b>Type</b>
<code>event.poller.urls</code>	The objects that should be polled.	
tags	<i>Optional.</i> User-defined tags to further identify the instance.	string

## Webhooks

You can configure webhooks [through the UI](#) or in the JSON body of the `/instances` [API request](#).

## Configure Webhooks Through the UI

To configure webhooks through the UI, follow the same steps to authenticate a connector instance, and then turn on events. For more information, see [Authenticate an Connector Instance with Events \(UI\)](#) or the connector-specific authentication topic.

## Configure Webhooks Through API

Use the `/instances` endpoint to authenticate with and create a connector instance with webhooks enabled.

**Note:** The endpoint returns a connector instance token and id upon successful completion. Retain the token and id for all subsequent requests involving this connector instance.

To authenticate a connector instance with webhooks:

1. Get an authorization grant code by completing the steps in [Getting a redirect URL](#) and [Authenticating users and receiving the authorization grant code](#).
2. Construct a JSON body as shown below (see [Parameters](#)):

```
{
  "element": {
    "key": "quickbooks"
  },
  "providerData": {
    "code": "",
    "realmId": ""
  },
  "configuration": {
    "oauth.callback.url": "",
    "oauth.api.key": "",
    "oauth.api.secret": "",
    "authentication.type": "oauth2",
    "scope": "com.intuit.quickbooks.accounting openid profile email phone address",
    "event.notification.enabled": true,
    "event.vendor.type": "webhooks",
    "event.notification.callback.url": "https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/events/quickbooks/",
    "event.notification.signature.key": ""
  },
  "tags": [
    ""
  ],
  "name": ""
}
```

3. Call the following, including the JSON body you constructed in the previous step:

```
POST /instances
```

**Note:** Make sure that you include the User and Organization keys in the header. See [the Overview](#) for details.

4. Locate the `token` and `id` in the response and save them for all future requests using the connector instance.

## Example cURL with Polling

```
curl -X POST \
  https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/instances \
  -H 'authorization: User , Organization ' \
  -H 'content-type: application/json' \
  -d '{
    "element": {
      "key": "quickbooks"
    },
    "providerData": {
      "code": "xxxxxxxxxxxxxxxxxxxxxxxx",
      "realmId": "xxxxxxxxxxxxxxxx"
    },
    "configuration": {
      "oauth.callback.url": "https://mycoolapp.com",
      "oauth.api.key": "xxxxxxxxxxxxxxxx",
      "oauth.api.secret": "xxxxxxxxxxxxxxxx"
      "authentication.type" : "oauth2",
      "scope" : "com.intuit.quickbooks.accounting openid profile email phone address",
      "event.notification.enabled": true,
      "event.vendor.type": "webhook",
      "event.notification.callback.url": "https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/events/quickbooks/",
      "event.notification.signature.key": "xxxxxxxxxxxxxxxx"
    },
    "tags": [
      "Docs"
    ],
    "name": "API Instance"
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```

## Webhook Parameters

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Event Notification Callback URL <code>event.notification.callback.url</code>	The URL where you want SAP Cloud Platform Open Connectors to send the events.	string

Parameter	Description	Data Type
Callback Notification Signature Key <code>notification.signature.key</code>	<i>Optional.</i> A user-defined key for added security to show that events have not been tampered with.	string
tags	<i>Optional.</i> User-defined tags to further identify the instance.	string