

Oracle Service Cloud Bulk

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Bulk provides an option to upload a large number of resources, such as contacts, to a service provider all at once. You can use bulk to download a csv or json file from a large number of records or upload a csv or json file to add multiple records. See [Using Bulk](#) for more information on managing bulk.

Note: SAP Cloud Platform Open Connectors leverages the native provider bulk endpoints whenever available. When there is no bulk available from the provider, SAP Cloud Platform Open Connectors provides a bulk service for uploading and downloading data from the endpoint. See [Bulk Details](#) for the type of bulk used.

Bulk Details

Bulk Information	Details
Bulk Type	Oracle Cloud Service's native bulk functionality.
Objects available	<code>Account</code> , <code>Incident</code> , <code>Contact</code> and <code>ServiceCategory</code>
Upsert Support	Yes
Field Selection Support	No. To limit the fields returned by the query, you must use a transformation. See Define Common Resources and Transformations . For example, you can use only <code>select *</code> for this connector.
Order By Support	Yes, you can add <code>orderby=fieldName</code> to the query.

Hash Verification

If you configured the **Callback Notification Signature Key** (`event.notification.signature.key`) when you authenticated a connector instance, the

bulk APIs will use the signature key to provide hash verification in the header of bulk jobs. For more information, see [Hash Verification](#).
