Resetting 2FA Phone Number via API

When a recent phone number change is preventing a successful login within a SAP Cloud Platform Open Connectors account due to 2FA option, it is good to know that the phone **number reset** is available through the API calls. In order to perform this action, you need the `User Secret` and `Organization Secret` related to the SAP Cloud Platform Open Connectors account in question before following these steps:

1. A **GET call** to retrieve the `account id` :

```
curl -X GET
https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/accounts
-H 'Authorization: User *******, Organization *******'
-H 'accept: application/json'
```

2. A second **GET call** to retrieve all the `available users` related to that **account id**:

```
curl -X GET \
 https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/accounts/YourAccountID/users
  -H 'Authorization: User *******, Organization *******'
  -H 'accept: application/json'
```

3. Using the response body from the `step 2` retrieve the `user id` related to the email address in question and perform the **PATCH call** to update the `phone` field:

```
curl -X PATCH \
  https://api.openconnectors.us2.ext.hana.ondemand.com/elements/api-v2/accounts/YourAccountID/users
/YourUserID
  -H 'Authorization: User *******, Organization *******'
  -H 'Content-Type: application/json'
  -H 'accept: application/json'
  -d '{ "phone": "YourNewPhoneNumber" }'
```

`Note` : Once all these steps have been performed and login to CE account the new phone number will be required to be confirmed.

Here is a sample video how all the API calls work.