Facebook Workplace Teams Events

Last Modified on 09/20/2023 10:38 am EDT

SAP Open Connectors currently supports events via **polling** or **webhooks** depending on the endpoint.

- **Polling** is a mechanism where SAP Open Connectors executes the configured query every `n` minutes and captures the changed information.
- **Webhooks** are when the provider lets SAP Open Connectors know what information has changed.

> ⓘ **Note:** Additional endpoint setup may be required prior to creating your connector instance.

> ⓘ **Note:** SAP Open Connectors normalizes only the objectId, objectType, and eventType event data. Event data also contains raw data, which the provider returns. The raw data varies based on the endpoint.

If you would like to see more information on our Events framework, please see Events Overview.

The Facebook Workplace connector supports events via **webhooks**. In order to enable **webhooks**, add these extra configurations to your instance JSON:

```
"event.notification.enabled": "true",
"event.notification.callback.url": "<INSERT_YOUR_APPS_CALLBACK_URL>"
```

To provision your connector with webhooks enabled, use the following JSON when calling the /instances API.

```
{
  "element": {
    "key": "facebookworkplace"
  },
  "configuration": {
    "access.token": "xxxxxxxx",
    "app.id": "xxxxxxxxx",
    "app.secret": "xxxxxxxxx",
    "event.notification.callback.url": "false",
    "event.notification.enabled": true,
    "event.vendor.type": "webhooks",
    "filter.response.nulls": "true",
    "webhook.fields": "mention,message_deliveries,messages,messaging_postbacks,message_reads|comments,posts,membership|status,events,message_sends|preview,collection",
    "webhook.objects": "page|group|user|link"
  },
  "tags": [
    "<INSERT_TAGS>"
  ],
  "name": "<INSERT_INSTANCE_NAME>"
}
```