## **Clearing UI Local Storage**

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If you experience an issue in the UI that appears to be a problem with your browser cache and not with the platform or UI itself, please clear your local storage by following these steps:

In Google Chrome:

- 1. Access https://my.openconnectors.us2.ext.hana.ondemand.com/login in your browser.
- 2. Open your dev tools.
- 3. Under the 'Application' tab, click on local storage.
- 4. Click on
- 5. Click on skeletor-sap-ext-trial
- 6. Press the delete key.
- 7. Refresh the page.
- 8. Log in again and re-test.

## In FireFox:

- 1. Access https://my.openconnectors.us2.ext.hana.ondemand.com/login in your browser.
- 2. Open the FireFox Web Developer -> Inspector.
- 3. Under the 'Storage' tab, click on Local Storage.
- 4. Click on https://my.openconnectors.us2.ext.hana.ondemand.com/login
- 5. Select the row with key 'skeletor-sap-ext-trial'
- 6. Right-click (or control-click if on a Mac) this row and choose `Delete "skeletor-sap-ext-trial".
- 7. Refresh the page.
- 8. Login again and re-test.

Note: The same steps can be performed in the Staging environment by deleting the local storage for "skeletorstaging" while logged into the Staging UI.