Changing the Email of the Org Owner

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If the original organization owner for whatever reason has left the company or project, you may need to reassign the account to a new user.

- 1. Access the Accounts Edit page.
- 2. On this page, copy both the Account Id and User Id.
- 3. Now use the Account id and User id in the path of an accounts/{Account id}/users/{User id} request. Here's an example:



Now you should get back a 200 response code and the email has been reset so you don't have to log in everyone. But a new problem arrises. You don't want to provide the password you've been using, so to fix that follow along in step 7.

- 5. Go to the login page and enter the new email you just set up.
- 6. Go find the reset email we sent you and follow the link to set up a new password.
- 7. After you have set up the new password you should be able to log into the existing account with the new email and new password.