## Configuring your System to Allow Access through a Range of IPs (Safelisting)

Last Modified on 09/28/2020 3:41 pm EDT

Allowlisting, eg configuring your system to allow access through a specified range of IPs, is not recommended. The SAP Open Connectors platform is a public cloud hosted by AWS, and shared IPs may change without notice; accordingly, the recipient would be allowlisting all traffic from SAP Open Connectors.

If you plan on using endpoints that need SAP Open Connectors IPs to be allowlisted, all IPs for the given environment need to be allowlisted. For example, if you are using both a staging and a US production environment, then all the IPs for these environments need to be allowlisted, but EU production IPs would not. This is because we cannot guarantee which IPs will actually be in use by our servers; accordingly, all IPs must be allowlisted. Contact Customer Success to notify us so we can ensure that any relevant changes in process, infrastructure, etc. are communicated to you.

If allowlisting by IP is the only option, the recipient domain will want to check for the most up-to-date IP information by downloading our ip-ranges file. This file will be updated whenever new IPs are added to our IP range. If a receiving server is allowlisting the range, it's recommended they periodically check to ensure they have the current range; the most recent version of the file was created on 10/14/2020.

Note that if you make direct HTTP calls via formulas or the pollers of any non-SAP Open Connectors endpoint, then SAP Open Connectors cannot support your allowlisting. Contact Customer Success for additional information.